



Policy: 1052
Chapter: Quality Assurance
Rule: Medical and Behavioral Health Quality Assurance

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The Arizona Department of Juvenile Corrections (ADJC) Medical and Behavioral Health Division shall ensure and promote adherence to professional standards and quality assurance pertaining to the delivery of medical and mental health services at the ADJC secure care facilities.

Michael D. Branham, Director

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Definitions:

- Designated Authority:** The Medical and Behavioral Health Division's Clinical Director is responsible for overseeing the Division and is the final authority. The Clinical Services Administrator is responsible for overseeing the agency's psychological, and psychiatric services, including the clinical supervision of the facility Psychologists. The facility Psychologists shall provide clinical supervision to the Mental Health Team Coordinators (MHTCs) and are responsible for the administrative and clinical supervision of the Psychology Associates, who shall provide clinical oversight of all clinical work performed by the Youth Program Officers III (Case Managers).

The lead Psychiatrist as designated by the Clinical Services Administrator is responsible for providing consultation on matters related to clinical practice, the oversight and administration of psychotropic medication, and psychiatric emergencies. The Health Services Administrator is responsible for overseeing health services including the supervision of nursing, dental, and pharmacy. The Medical Director is responsible for overseeing medical services, including the supervision of the Nurse Practitioners and Physician Assistants.

2. **Comprehensive Review:** A qualitative and quantitative review of the delivery of behavioral health, psychiatric, and medical services conducted by the Medical and Behavioral Services Clinical Director or designee.
3. **Qualified Mental Health Professional (QMHP):**
 - a. a Psychiatrist, Psychologist, Mental Health Team Coordinator, Psychology Associate, Family Services staff, community provider, or any direct care staff as designated by the Psychologist who holds any of the following educational degrees:
 - i. Board-certified or board-eligible/licensed Psychiatrist;
 - ii. Board-certified or board-eligible/licensed Psychologist;
 - iii. Licensed or license eligible Masters level or above in psychology and/or counseling;
 - iv. Licensed or license eligible Masters level or above in social work.
 - b. and, in addition, per the Psychologist, demonstrates education and experience in the following competencies:
 - i. Identifying precipitating events;
 - ii. Gathering histories of mental and physical disabilities, alcohol and drug use, past mental health services, and criminal justice contacts;
 - iii. Assessing family, social, and work relationships;
 - iv. Conducting a mental status examination;
 - v. Writing and supervising a treatment plan; and
 - vi. Providing individual, family, and/or group therapy within the scope of their training.
4. **Qualified Health Care Professional (QHCP):** a physician, physician assistant, nurse, nurse practitioner, dentist, and others who, by virtue of their education, credentials, and experience, are permitted by law to evaluate the health of juveniles and provide them with health care.
5. **Clinical Review:** A qualitative review of clinical services that is conducted by a board eligible/state licensed Qualified Mental Health Professional (QMHP). The review focuses on the QMHP's clinical skills and policy and procedure compliance.
6. **Quality Improvement:** A process of ongoing monitoring and evaluation to assess adequacy and appropriateness of the care provided and to institute corrective action as needed.